

No. NPS/2025/E-899880/673
Government of Punjab
Directorate of Treasury & Accounts
Pensioners & New Pension Scheme, Punjab
Vitt Yojna Bhawan, Sector 33 A, Chandigarh

Dated: Chandigarh, 28 August, 2025

To

All Heads of Departments,
All Commissioners of Divisions,
All Deputy Commissioners and District and Sessions Judges,
Registrar, Punjab and Haryana High Court, Chandigarh,
Secretary, Punjab Vidhan Sabha.

Subject: Delays in PRAN Generation and Final Settlement of Exit/Withdrawal Cases under NPS

Sir/Madam,

In continuation of this office letter No. NPS/2021/1057 dated 13.09.2021 (Copy Attached), regarding timelines prescribed for various activities under the New Pension Scheme (NPS), it has been observed that delays continue to occur in the following areas:

- A. Registration of new subscribers and generation of PRAN, and
- B. Initiation and authorization of final settlement (Exit/Withdrawal) cases under NPS.
2. These delays result in financial hardship for the concerned employees and are contrary to the instructions issued for timely execution of NPS processes.
3. All Heads of Departments, therefore, requested to:
 - A. **Examine all cases** where PRAN generation or final settlement under NPS was delayed,
 - B. **Identify the stage and cause of delay**
 - C. **Fix responsibility** in such cases and take appropriate administrative or disciplinary action,
4. Further, it is requested to instruct all DDOs under your control to ensure strict adherence to the timelines already circulated vide this office letter No. NPS/2021/1057 dated 13.09.2021, so as to avoid recurrence of such delays.

Aravind Kumar M.K., IAS
Director Treasury & Accounts

Endst.No.NPS/E-899880/674-678

Dated Chandigarh, 28 August, 2025

A copy is forwarded to the following for information and necessary action:

1. The Principal Accountant General, (A&E), Punjab.
2. The Chairman, Pension Fund Regulatory Development Authority, New Delhi.
3. Head Business Development - National Pension System & Atal Pension Yojna Protean e-Gov Technologies Ltd. Times Tower, 1st Floor, Kamala Mills Compound, Senapati Bapat Marg, Lower Parel, Mumbai - 400013.
4. The Under Secretary, Government of Punjab, Department of Finance (Finance Pension Policy and Coordination Branch), Punjab Civil Secretariat, Chandigarh.
5. All the District Treasury Officers/Treasury Officers in the Punjab State/Pay and Account office, New Delhi for strict compliance letter No. NPS/2021/1057 dated 13.09.2021 and responsibility of concerned may be fixed for any kind of delay.


Deputy Director (NPS)